



VANDERHEYDEN

Giving new life to youth, adults and families

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January 22, 2025

Vanderheyden Inc.

To All of our Valued Stakeholders:

We are writing to inform you of a data security incident that may have involved some of your personal information. At Vanderheyden, we take the protection and privacy of your data very seriously, and we are committed to keeping you informed about important updates regarding your information.

On January 7, we were notified by PowerSchool, a third-party vendor that provides our Student Information System had experienced a breach. The incident happened on December 22, 2024, PowerSchool immediately acted by launching an investigation and engaging cybersecurity experts to assist in identifying the cause of the breach and mitigate its effects. Law enforcement authorities have also been notified and are investigating the matter.

The information that may have been compromised includes the following:

- Name, Email Address, Phone Number, Gender
- At this time, we have no evidence that your information has been misused. However, we wanted to notify you about this incident so you can take the necessary precautions.

Upon discovering this breach, PowerSchool immediately took the following steps to contain and resolve the issue:

1. **PowerSchool secured their systems** by implementing additional security measures to prevent further unauthorized access.
2. **Engaged third-party cybersecurity experts** to conduct a thorough investigation.
3. **Notified law enforcement authorities** to assist in the investigation.
4. **Initiated system updates** to address vulnerabilities.



Vanderheyden is a charitable 501(c)(3) corporation. Charitable gifts are tax deductible to the extent allowed by law.

P.O. Box 219, 614 Cooper Hill Rd., Rte. 355, Wynantskill, NY 12198 www.vanderheyden.org 518-283-6500



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5. Offered identity theft protection services to affected individuals.

We recommend that you take the following actions to protect your personal information:

- **Monitor your accounts:** Regularly check your account statements and credit reports for any suspicious activity.
- **Activate identity protection services:** PowerSchool is offering **Experian Identity Theft Protection Service** free of charge for 2 years. You can enroll by following instructions provided by PowerSchool. PowerSchool will be notifying affected individuals that will include information to sign up for 2 years of free credit monitoring with Experian.

We understand how unsettling this news may be and are here to help you through the process. If you have any questions or concerns, please do not hesitate to contact us at **(518) 283-6500 ext. 753** or via email at **rpogue@vanderheyden.org**.

We sincerely apologize for any inconvenience this may have caused and want to assure you that protecting your information remains our top priority.

Richard Pogue

Director of Student Services

Vanderheyden

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